



office of the
independent
adjudicator

'for students in higher education'

Year Statement Date	2022 3 09 January 2023
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Provider University Centre Peterborough

OIA Band AA

This statement includes cases received and closed to 31 December 2022 with status information correct as at 09 January 2023

New or updated complaints since the previous statement are denoted with an asterisk (*)

The following table shows complaints received for 2022, along with the case points profile. We have removed the points totals for this Statement as we will soon begin our review of individual cases whose points may require adjustment. As a result, the totals in this statement would not necessarily be correct for the year.

Complaints Received in 2022

Reference Number	Date Complaint Form Received	Case Points Profile
* OIA/6110845/22	11/02/2022	Not Eligible
OIA/6118319/22	05/06/2022	Withdrawn

The following table shows all complaints received to date with a COP letter that was issued in 2021

Complaints Received with COP Letters Dated 2021

Reference Number	COP Letter Date	Date Complaint Form Received
OIA/686915/21	10/02/2021	28/02/2021
OIA/686926/21	10/02/2021	28/02/2021
OIA/686925/21	10/02/2021	28/02/2021
OIA/686975/21	25/02/2021	01/03/2021

The following table shows all complaints closed in 2022, along with the complaint outcome and category. For more information on complaint categories, please visit the following page of our website:

<http://statements.oiahe.org.uk/relevantdefinitions>

Complaints Closed in 2022

Reference Number	Complaint Closed Date	Complaint Category	Outcome
OIA/6110845/22	28/02/2022	Service Issues	Not Eligible
OIA/6118319/22	15/08/2022	Academic Appeal	Withdrawn